

ABIA STATE WATER AND SEWAGE CORPORATION (Abswsc)

No 1 Isiama Afara Umuahia, Abia State

APPLICATION PROCESS AND GUIDELINES FOR WATER CONNECTION (FOR DOMESTIC, COMMERCIAL, GOVERNMENT, INDUSTRIAL AND INSTITUTIONAL USE) IN ABIA STATE In accordance with the Abia Water Law, 2021. All individuals and organizations in Abia State can apply for water connection through the following process:

Step	Procedure	Time frame	Cost
STEP 1 Start your application	Write an application letter addressed to: GM, AbiaState Water and Sewage Corporation No 1 IsiamaAfara Street UmuahiaAbiaState, Nigeria. (Endeavour to attach a functional email address in the application letter) AND A reply will be sent to the applicant in the email address provided	1 day	No charge
STEP 2 Pay the Connection Fee	The applicant is to pay the connection fee	2 days	The applicant is to pay the connection fee to the designatedAbia state Government's TSA revenue account, according to the rates provided below
Step 3 Submit Evidence of Payment	The applicant is to forward evidence of payment to the water supply service provider covering their jurisdiction whose office is situate at the Abia State Water and Sewage Corporation	2 days	No processing fees applicable

Step 4	The water supply service provider	The reticulation	
Reticulation	willreticulate a supply point within 100	timelineforapplicants	
Water	meters of the applicant's property	who have paid the water connection fee is within 14days Working Days	
Step 5	The applicant is to make a connection	14 days	
Connection from	from the reticulated supply point		
the reticulated	provided by the water supply service		
supply point	provider at their own discretion or in		
provided by the	accordance with a private arrangement		
water supply	with the service provider.		
service provider			
to the applicant			

PRICE CHART

	Domestic	Commercial	Government	Industrial	Institutional
Price (N/M ³	170	325	300	400	350
Price (N/L	0.17	0.38	0.30	0.40	0.35
Average monthly consumption M ³	16	25	35	55	70
Average monthly charge	2,720	8,125	10,500	22,000	24,500

For more information, enquiry, or complaints please contact

Abia State Water and Sewage Corporation located at No 1 Isiama Afara Street Umuahia, Abia State between 8:00AM and 4PM (Monday–Friday, excluding public holidays.

Email: janysagroworld016@gmail.com; Customer Care Telephone: 07035078483 and send your feedback.

Signed:

Sammes

Engr. Okonkwo Felix Nduka

General Manager, Abia State Water and Sewage Corporation