

ABIA STATE MINISTRY OF TRADE AND INVESTMENT

GRIEVANCE REDRESS MECHANISM (GRM) RESPONSE STATUS FORM

Contact details: 09134106921

S/N	APPLICATION NO	NAME OF COMPLAINANT	CONTACT DETAILS	DATE OF COMPLAINT	DESCRIPTION OF COMPLAINT	RESPONSIBLE MINISTER, DEPARTMENT AND AGENCY (DMA)	MODE/CHANNEL OF RECEIVING GRIEVANCE	DETAILS OF WHERE THE REPORT WAS MADE (DMA)	STATUS OF COMPLAINT	ACTIONS TAKEN	FINAL RESOLUTION	DATE OF FINAL RESOLUTION	FEEDBACK GIVEN	MODE/CHANNEL OF FEEDBACK	OFFICER COMPLETING THE FORM
1	0002/24	Mr N.E.J	N/A	28/8/2024	Illegal motor park/Extortion	Ministry of Transport	Radio Phone- in program	PortHarcourt Road Abia	Concluded	Referred to ministry of Transport's investigative/verification committee	Disbandment of the park Revocation of double allocation of the discipline allocation.	4/9/2024 the park	Order for removal of	Through the leadership of Abia park	Mr James o
2	0002/24	Mr N.J	N/A	30/09/24	Double shop allocation	Ministry of Trade & Investment	Walk in	Umuiri Main Market	Concluded	Escalated Chief security officer and OG Homeland security for arrest of Perpetrators	Re-allocation of shop to Allocation/Letter	7/10/2024 Mr N.J	unlocked without posting a dm and the perpetrator has run	Mr Felix Ndubuisi	
3	0003/24	Mr E.C.O	N/A	21/10/24	Locking of warehouse and extortion by Ministry of Trade & Investment		Phone call	Ar/Ar Market Abia	Concluded	Payment of penalties for non-provision of driving license Seizure of	3/12/2024 every ending of Abia state	TSA Account for payment/ Access Bank- 0005194073	Phone/ Text message	Mr James o	
4	0004/24	Mr P.O	N/A	27/11/2024	Activities of Vehicle Inspection Officer	Ministry of Transport	Phone call	Umuahia - Enugu Express Way	Concluded	Directive to provide the paper as requested b by VICA	29/12/2024	This rate is government approved rate	Public enlightenment	Mr James o	
5	0005/24	Clotsonal Tochukwue	08068902321	22/12/24	Extortion by Revenue Agents	Ministry of Trade & Investment	Phone call	Abia Ogokehill	Concluded	Sensitization about the new rate market leadership					

signed  
John Doe

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