ABIA STATE MINISTRY OF TRADE AND INVESTMENT

	GRIEVANCE REDRESS MECHANISM (GRM) RESPONSE STATUS FORM														
Contact details: 09134106921															
S/N	APPLICATION NO	NAME OF COMPLAINANT	CONTACT DETAILS	DATE OF COMPLAINT	DESCRIPTION OF COMPLAINT	RESPONSIBLE MINISTRY, DEPARTMENT AND AGENCY (MDA)	MODE/CHANNEL OF RECEIVING GRIEVANO	DETAILS OF WHERE THE REPORT WAS MADE FROM	STATUS OF COMPLAINT	ACTIONS TAKEN	FINAL RESOLUTION	DATE OF FINAL RESOLUTION	FEEDBACK GVEN	MODE/CHANNEL OF FEEDBACK	OFFICER COMPLETING THE FORM
		•				•	•			Refered to ministry of	Disbandment of the		Order for removal of	Through the leadership of Aba	
	1 0001/24	Mr N.E.I	N/A	28/8/2024	Illegal motor park/Extortion	Ministry of Transport	Radio Phone -in program	PortHarcourt Road Aba		Transport	park	4/9/20	Q4 the park	park	Mr James o
										refered to investigative/verification	Revocation of double		Re-allocation of short to		
	2 0002/24	Mr NJ	N/A	30/09/24	Double shop allocation	Ministry of Trade & Investment	Walkin	Uhani Main Market	Concluded	investigative/verification	allocation of the duplicate allocation.	Treese	Re-allocation of shop to PA Mr N I		Mr Felix Ndubuisi
	2 0002/24	MENU	N/A	30/09/24	Dodder snop allocation	Ministry of Trace & Invisionent	Walk-III	Odani Man Market	Concidend	commissee		7/10/20		AsocasonLesser	MT FEIX NOUDUS
										Forelated Chief security officer	unlock the warehouse		unlocked without		
													paying a dirm and the		
		MYECO	N/A	00.000.004		W. C.		Ariaria Market Aha	Concluded		intervention of Abia	3/12/20	perpetraitors has run	nhone/Test message	Mr lumes o
	3 0003/24	MY E.C.O	N/A	23/10/24	Locking of warehouse and extotion by	Ministry of Trade & Investment	Phone call	Ariana Market Aba	Concluded	arrest of Perpetraitors	state security agency	3/12/20	24 away sending of Abia state	phone/ Test message	Mr James o
											Payment of penalties		TSA Account for		
										Directive to provide the naners	for non provision of		payment(Access Bank-		
	4 0004/24	Mr P.O	N/A	27/11/2024	Activities of Vehicle Inspection Officer	Ministry of Transport	Phone call	Umuahia - Enusu Express Way	Concluded	as requested b by VIOs	driving licence	6/19/96	24 0006194075)		Mr James o
	- WAR-24	PH F-00	N/A	21/22/2024	ACCURAGE AND ASSESSED OFFICE	remain you managed to	P I I I I I I I I I I I I I I I I I I I	Consumer - Enrolls Express Way	connend	an requested or Dy VICIS	Sensitivation of	5/12/20	The rate is government	FINANCE TEAL INCOME	THE SECOND CO.
	5 0005/24	Clintonel Tochukwu	08068902331	22/12/24	Extortion by Revenue Agents	Ministry of Trade & Investment	Phone call	Aba Ogborhill	Concluded	sensitization about the new rate		29/12/2024	approved rate	Public enlightenment	Mr James o
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